



St Nicholas CE Primary Academy

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Infinity Academies Trust

Ready to learn; Prepared to flourish.

Executive Headteacher: Mr G Booth
Head of Academy: Mrs F Booth

A member of the Infinity Academies Trust

Nationwide School Uniforms – COVID 19 update

Dear Parents/Carers,

As you are aware, St Nicholas CE Primary Academy uniform can now be purchased through Nationwide School Uniforms.

Contact details for Nationwide School Uniforms are as follows: -

Address: Vale Road, Spilsby, Lincs, PE23 5HE

Tel: 01790 754522

Email: www.nationwideschooluniforms.co.uk.

Please see the following message on the reverse of this letter which we have received from Nationwide School Uniforms regarding the purchase of uniform over the next few months.

If you have any queries, please contact Nationwide School Uniforms directly, as they will be best placed to answer your questions and queries.

Kind Regards,

Mrs Fiona Booth

Head of Academy

We are pleased to confirm that our retail premises, based on Vale Road in Spilsby, will be re-opening on **Monday 22nd June 2020**.

After reviewing, up to date social distancing rules, along with, but not limited to, government guidelines aimed at clothing retailers like us, there are some key issues which will affect the way in which we can operate. In particular, the current guidelines state:

- ***Fitting rooms should be closed wherever possible, given the challenges in operating them safely.***
- ***Encouraging customers to avoid handling products whilst browsing.***
- ***Items that have been returned, or extensively handled, for example tried-on shoes or clothes, should be kept in a container or separate room for 72 hours.***

In order to ensure the safety of our staff, customers and their children, we will be re-opening our retail store to operate as a “trade counter”, until such time when government guidelines have been sufficiently relaxed to allow us to operate more freely.

Whilst our staff on the trade counter will do their utmost to assist our customers, the above government restrictions will unfortunately mean that we will not be able to offer our usual range of services, such as, individual measuring and fitting. Furthermore, as with most retail premises, customers may have to queue outside the building, to comply with current social distancing regulations.

Ordinarily, a very high number of people visit our store during the “back to school” period, but in view of government guidance and mandatory changes to our operating procedures as highlighted above, we understand that some parents may be cautious about buying their uniform requirements in person. Please remember that all our products can be purchased through our online platform.

Our website is easy to use and enables parents to purchase all their uniform requirements from the safety of their own home. Each school has its own page, showcasing all approved uniform items. We have also added several plain items on each page, ensuring that should parents wish, they are able to buy everything in one transaction, from one company. We are truly a “one-shop” solution.

Orders can be shipped directly to one UK mainland address, for just a small shipping charge of £4.50, although, if customers would prefer to collect an order from our store, then we offer a free of charge, click & collect service.

Our collection point will be located away from the trade counter. This will allow us to keep visitors spread out across our site and will enable us to deal with collections in a quick, efficient, and safe manner.

Internet returns can also be dropped off at this same collection point, for those customers who may not want to send them through the post.

We are extremely confident that we will be able to complete all orders that we receive this summer, in a quick and efficient way. However, our advice to all customers is to order as early as they can. This will allow us to control the flow of customers and orders through our business.

Finally, we will continue to monitor government guidelines throughout the “back to school” period and will adjust our processes, if or when appropriate.

Thank you for your continued support.

Richard Rewbury
Nationwide School Uniforms